Oct 17 - Dec 17 -**Dec 17** Apr 17-Mar 18 QUARTER Apr 17 - Sep 17 MONTH HALF YEARLY \* These indicators are at organisational level ANNUAL **Current Value** Type Trend Comments **Current Value** Target Type Trend Comments Target Frequency Frequency (£24k) Land Charges, £24k DevControl, £48k Building Control, £32k Year end forecast variance (under) / Number of formal £65,697.00 0.00 Period only Cumulative No target hirteen complaints, none upheld. Nine relate to a single application EnvMgmt. As detailed in the budget monitoring report. over spend against budget - FHDC Year end forecast variance (under) / (£83k) DevControl, (£29k) Land Charges, £40k Building Control, , £24k Number of formal -£59,486.00 0.00 M Cumulative No target Period only Fifteen compliments over spend against budget - SEBC EnvMgmt, £15k PRS. As detailed in the budget monitoring report compliments Spend on professional fees in Number of successful £51,347 £18.3k SEBC, £33k FHDC No Target Cumulative No Target Period only No successful appeals within December 2017. relation to planning appeals appeals - Planning Application decisions Out of the 167 planning applications determined within December £3,157,031.00 -£3,118,223.00 M needing an extension of time Period only Income received against budget Cumulative No Target 2017, 32 of those required an extension of time. to complete % of non-disputed invoices paid This backlog figure was taken on 3 January 2018, this figure 90.80 95.00 M Of the 87 invoices 90.80% were paid within 30 days Total validation backlog No Target Period only Cumulative vithin 30 days continually fluctuates. Out of 160 planning applications validated in December 2017, 82 of chose applications were invalid. For Quarter 3 the total number of FHDC £6,376.10 out of £8,849.21 72.10% over 90 Days SEBC £480 out % of invalid planning 53.36 10.00 % of debt over 90 days old 51.00 applications was 728, out of those applications 349 (48%) were Cumulative No Target Period only of £3,998 12% of debt over 90 days. applications received invalid. Out of the 349 invalid applications, 123 (35%) had a pre-app and 226 (65%) applications did not have a pre-app. We have helped 91 residents so far through DFG over the first three quarters of 17-18. We expect to have helped at least another 100 residents by year end through alternative funding for minor aids & adaptations and used to support hospital discharge and maintaining £298,628.00 £490,440.00 DFG mandatory grants paid £ Cumulative independence in residents homes. We continue to work with SCC, which has reduced the backlog of residents awaiting an assessment, and the Orbit HIA where there has been an improvement in performance. We expect the outturn at Q4 to have allocated most of our available capital funding for DFG or earmarked for referrals Now at a manageable number. Two new officers started in Q3, and one more in Jan, which will reduce the number of cases per officer. This is live cases only, with 475 cases dealt with and closed across the team during Q3. This reflects that cases are being properly managed and actions taken, including timely enforcement, to respond to Cases per member of staff - Housing residents issues and allow these to be appropriately closed. This is an Period only Standards indicator of the reactive aspect of the service, and does not include pro-active work, projects, performance reviews, developing new policy etc. Whist we will continue to review the resource in the team, we should be well placed now to deliver a comprehensive service and on future demands. For example, additional regulation coming into the private rented sector. **Current Value** Target Type Trend Comments **Current Value** Target Type Trend Comments Frequency Frequency A slight increase in the proportion of top-rated food premises. The 5 major planning applications were determined in December 2017 (4 % of food businesses % of major planning applications increase partly reflects an expansion of the dataset being used, 80.00 60.00 M SEBC, 1 FHDC). 4 applications required an extension of time and 1 83.80 60.00 receiving a top food hygiene Period only Period only improving accuracy. The team continue to work with a number of determined within 13 weeks application was determined later than 13 weeks. rating (rating of 5) poorly-performing businesses to achieve sustained improvements. Confirmation that the team is focussed on this important aspect of ou work, relating to safe accommodation in this sector, and a reflection 24 minor planning applications were determined in December 2017 on our reactive and pro-active inspection programmes/enforcement % of minor planning applications Private sector Properties 100.00 65.00 81.00 45.00 Period only (14 SEBC, 10 FHDC), 13 applications were determined within 8 weeks Cumulative determined within 8 weeks brought up to standard and grant assistance. We should have additional tools at our disposal, and 11 applications required an extension of time. through new legislation and policy, to continue this positive trend in 18-19'. 138 other planning applications were determined within December All the sites experienced a reduction in generation when compared to 2017 (113 SEBC, 25 FHDC). 119 applications were determined within 8 % of other planning applications Renewable energy generated M 98.55 80.00 Period only 42,740 48,002 Period only the same quarter last year. Annual maintenance checks will be determined within 8 weeks weeks, 17 applications required an extension of time and 2 on Council properties (KWh) carried out in Q4. applications were determined later than 8 weeks. The site has recently been independently checked and this has Number of new enforcement cases 19 new enforcement cases were opened in December 2017, 14 within Renewable energy generated M 19 No Target Period only 1,288 1,121 Period only confirmed it is performing well, with generation data linked directly to SEBC and 5 within FHDC. on Solar Farm (MWh) weather conditions and no other factors. 24 enforcement cases were closed within December 2017, 16 within SEBC and 7 within FHDC. 6 cases closed as retrospective consent Directly linked to generation performance and the rate obtained in Value generated by Solar Number of enforcement cases closed 23 No Target M Period only £133,917.00 £120,000.00 Period only granted, 14 cases closed due to PD/Lawful/not expedient/no breach Farm (£) the power purchase agreement being in line with our financial model. and 3 were remedied informally. Seven new installations were completed later than forecast during Total number of enforcement cases here are currently a total of 295 enforcement cases open, 181 within 295 No Target M Solar for Business Income (£) £54,401.00 £57,922.00 Period only Period only this reporting period, and one excepted installation did not go ahead. SEBC and 114 within FHDC. Overall the existing sites performed as expected during the period.

APPENDIX D